



PUBLIC OPINION

ABOUT PHARMACY TECHNICIANS*

SHOULD PHARMACY TECHNICIANS BE CERTIFIED?

85% of consumers say it is very important for people preparing prescriptions to be certified.

88% say it is very important for people who compound or mix custom medications to be specially trained and certified.



SHOULD PHARMACIES ONLY HIRE CERTIFIED TECHNICIANS?

74% believe it is very important that pharmacies only hire technicians who are certified.

76% would seek out a pharmacy where technicians are required to be certified.

SHOULD STATES ALL HAVE UNIFORM STANDARDS FOR PHARMACY TECHNICIANS?

76% say it is very important that all pharmacy technicians be held to the same standard, no matter what state they work in.

94% say their trust in pharmacy technicians' work would increase with standardized training and certification.



WHAT QUALIFICATIONS ARE REQUIRED FOR SOMEONE TO WORK AS A PHARMACY TECHNICIAN?

77% incorrectly believe that pharmacy technicians are required by law to be trained and certified before they can help prepare prescriptions.

77% say it is very important for state regulations to require training and certifications of all pharmacy technicians (but they vary from state to state).

WHAT TRAINING DO PEOPLE HAVE WHO PREPARE PRESCRIPTIONS?

65% incorrectly believe that only licensed pharmacists are involved in dispensing drug prescriptions.

ONLY 15% of consumers know that people without formal training are allowed to help pharmacists prepare prescriptions.



SHOULD PHARMACY TECHNICIAN CERTIFICATION BE ACCREDITED?

66% believe it is very important for pharmacy technicians to have a certification that is nationally accredited.

83% say having a certification that is active is very important.



* PTCB Public Perception Survey, 2016
About the study:
KRC Research, on behalf of PTCB, conducted a public perception quantitative survey among 1,000 American adults ages 18 and over with demographic quotas in place to match the US adult population.